

## SuiteAcademy + Oracle Academy Integration FAQs

### What will happen to my existing SuiteAcademy membership?

If you are an existing SuiteAcademy member and submitted a signed 2017 Software Subscription Agreement (SSA) your membership will expire on December 31, 2017. You may continue to enjoy your membership benefits as a **SuiteAcademy program member** until the end of this calendar year without interruption.

### What happens when my SuiteAcademy membership expires on December 31, 2017?

All SuiteAcademy memberships will expire on December 31, 2017. To ensure you experience a seamless transition into 2018, we **encourage you to begin the process now**. [Join Oracle Academy](#) today as an Institutional member and apply for your NetSuite benefits.

### I am an existing SuiteAcademy member but was not able to submit a signed SSA by July 15, 2017. Am I eligible for SuiteAcademy benefits?

After July 15, 2017, Oracle will no longer be accepting new SuiteAcademy SSAs. Instead, you will need to [join Oracle Academy](#) as an Institutional member and apply for the NetSuite cloud solutions benefit.

### Does my current SuiteAcademy membership give me access to Oracle Academy benefits?

No. SuiteAcademy membership does not give you access to Oracle Academy benefits.

If you would like to take advantage of Oracle Academy membership benefits, you may apply for [Oracle Academy](#) membership. Membership costs nothing and offers individual learners, educators, and educational institutions access to world-class technology, expertly developed learning materials and curriculum, training, and other resources.

### Am I still able to take advantage of NetSuite training?

Yes. Please [contact us](#) to register.

### Am I still able to get provisioned accounts for my students?

Yes. To request provisioned accounts for your students please [contact us](#).

### As a SuiteAcademy member, how do I get support for my SuiteAcademy membership?

Options for Students:

- Log into your NetSuite account and refer to the NetSuite Help Center (SuiteAnswers)
- Route questions to us through your professor

Options for Professors and Administrators:

- Refer to the troubleshooting documents provided to you
- Log into your NetSuite account and refer to the NetSuite Help Center (SuiteAnswers)
- [Contact us](#)

### Where should I go with additional questions?

For additional questions, please [contact us](#).